

RESEARCH WORKS IN LIBRARY AND INFORMATION SCIENCE VOLUME 1

Yushiana Mansor
Ahmad Bakeri Abu Bakar



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Editors

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10. USER EXPERIENCE IN USING OPAC

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ABSTRACT

A total of one hundred students from the Kulliyyah of Islamic Revealed Knowledge and Human Science at the International Islamic University Malaysia (IIUM) were surveyed to understand their use of OPAC. Students from this Kulliyyah were assumed to have Arabic language competency and information needs for Arabic resources. In general, their perceptions on the OPAC features, training needed and preferred search were gathered. In specific, they were asked about their awareness and use of the subject search features in OPAC.

10.1 USER EXPERIENCE IN USING OPAC

10.1.1 Frequency of Using IIUM Online Public Access Catalogue (OPAC)

The returned result showed only 4% (4) of respondents were using the OPAC 6 or more time per week. Meanwhile, 38% (38) frequently (2 to 4 times per week) used the OPAC in a week. Another 27% (27) of respondents used the OPAC occasionally in a week. Finally, the other 31% (31) of the respondents seldom (once a week) used OPAC in a week.